

# Patient Responsibilities

- 1) To bring your insurance card with you before availing healthcare services within this facility.
- 2) To follow any specific rules and regulations of the health care facility.
- 3) To Follow the treatment plan as outlined by the health care professional.
- 4) To ask any questions if they are not clear about any aspect of their health care provided.
- 5) To consider the rights and responsibilities of other patients and health care professionals.
- 6) Not to use abusive language or display anti-social behavior to other patients, visitors or staff.
- 7) To show consideration for the needs of others at all times, especially if their needs are greater than yours.
- 8) To use any emergency services only for very urgent problems or when you are unable to use other health services.
- 9) To give accurate information about personal details, medical history, medication you are receiving and history of allergies or sensitivity to medicines.
- 10) To Face the outcomes of your own actions if you decide not to follow any advice, instructions and/or treatment plan and recommendations.
- 11) To safeguard your belongings while receiving any health care treatment.
- 12) To keep appointments and inform staff if you are unable to attend so that the time can be used by other patients.
- 13) To be accountable for payment of any deductible or medical services excluded from the insurance scheme provided by the facility.